



Authentic Window Design, LLC's ("AWD") Limited Lifetime Labor Warranty ("Limited Warranty") applies to the installation of products purchased from and installed by AWD ("Covered Product"), and extends to the original owner or occupant of the structure for which the products were purchased and installed ("Covered Installation"). This Limited Warranty is not transferable.

AWD guarantees that all installation work performed in connection with a Covered Installation will be free of Installation Defects for the life of the Covered Product. An "Installation Defect" is an installation error that significantly impairs the proper operation of a Covered Product. If AWD is given prompt notice of an Installation Defect, AWD will, at its sole option: 1) repair any such Installation Defect, 2) replace the Covered Product, or 3) refund the original purchase price of the Covered Product.

Additionally, AWD will provide labor at no charge to address any product performance issues that are covered under the warranty of the original manufacturer of a Covered Product.

This Limited Warranty shall take effect after the Covered Installation has been completed and AWD has been paid in full.

Exclusions:

This Limited Warranty does not cover any loss or damage due to:

- Damage cause by property owners, contractors, or other non-AWD personnel
- Failure to properly maintain product according to manufacturer guidelines
- Pre-existing structure deficiencies
- Installations, repairs, or modifications performed by anyone other than AWD
- Covered Installation that has not been paid in full
- Installation or product failure due to:
 - o Normal wear and tear
 - o Shifting/settling of a structure over time
 - o Acts of God
 - o Improper maintenance such as use of brick wash, razor blades, sanding, or other inappropriate cleaners or chemicals
 - o Product modifications or glass shading devices such as glass tinting, security systems, etc.
 - o Water leakage not caused by Covered Installation
 - o Salt spray, acid rain, or other corrosive elements
 - o Non-standard installation, including but not limited to non-vertical or sloped glazing, upside down or out of square
 - o Improper or non-standard field finishing

NOTE: Caulk is a product which needs to be periodically re-applied, and is not covered by this Limited Warranty.

Limitations:

IN NO EVENT WILL AWD BE LIABLE FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES. IN NO EVENT WILL AWD'S LIABILITY EXCEED THE PRICE PAID FOR THE COVERED PRODUCT OR COMPONENT. IF AWD PROVIDES ANY OF THE REMEDIES IDENTIFIED ABOVE (i.e., REPAIR, REPLACE OR REFUND), THEN BUYER AGREES THAT THIS REMEDY SHALL NOT HAVE FAILED OF ITS ESSENTIAL PURPOSE.

Disclaimers:

THIS LIMITED WARRANTY IS THE ONLY WARRANTY, WRITTEN OR ORAL, EXPRESS OR IMPLIED, PROVIDED BY AWD. ALL IMPLIED WARRANTIES, INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE DISCLAIMED. THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS. THIS LIMITED WARRANTY IS NOT A WARRANTY OF FUTURE PERFORMANCE OR A STATEMENT OF THE USEFUL LIFE OF ANY PRODUCT, BUT ONLY A WARRANTY TO REPAIR, REPLACE OR REFUND.